

# PRODUCTS MANUAL

Shenzhen EN Plus Tech Co., Ltd.

Global Supplier for EV Charging Facilities and Software Platform





## **Company Introduction**

- Founded in 2015, total-solution supplier of EV charging station and cloud management system
- Top R&D team in China, rich experience in international protocol (OCPP 1.6J above)
- Full-range products, exported to over 60 countries and regions since 2016
- Independent capability of design, manufacture and sales, all-in-one service
- Product line covers Portable Charger, AC Charger, DC Charger, Power Module and Cloud
   Management System and Mobile App, all independently developed by ourselves













## **Global Partners**



















































## Certification



IATF 16949 Certification



ISO 9001 Quality Management System Certification



EN Plus Brand Trademark Registration Certification



National High-tech **Enterprise Certification** 



Shenzhen High-tech **Enterprise Certification** 



Management System Software Certification



Software Industry Association Member



Computer Software Copyright Registration Certification



National Patent Certification



Cape Certification



**CE Certification** 





Certification Test Report

## Why Choose Us

#### **Product Portfolio**

- Rich Product Series & Certifications
- •Versatile Software Ecosystem for Service
- •Comprehensive Solutions for Scenario Applications

### **Production & Delivery**

- Automotive-grade Quality Standards
- •Fully Integrated Intelligent Production Line
- •Digital Management System

### **Tech Innovation**

- 100+ Independent R&D Patents
- •Forward-looking Technology Research Reserves
- •Efficient and Customized Services.

### **Service Support**

- Global Market Service Capabilities
- •Comprehensive Product Service Management
- 24/7 Online Support.



















## Silk Series Home Wallbox

The Silk Series Home Wallbox is a stylish and user-friendly charging solution with a SAE 1772 (Type 1) connector and smart app integration for easy installation and use. UL-certified, dustproof, and waterproof, ensures the top priority of EV charging safety. In addition, Silk Series wins Red Dot Award for its distinctive design, it also offers intelligent load management and seamless PV integration for optimized energy usage.



### Flexible Options

Wall-mount / pole-mount Hardwired / NEMA plug 4 enclosure colors Multiple charging modes

### **Environmental Friendly**

- Certified by Energy Star
- Eco-friendly enclosure materials

### **High Reliability**

- Anti-welding protection
- NEMA 4 dustproof and waterproof design
- CCID 20 leakage current protection
- UL listed and CSA certified

### **Smart Operation**

- Multi communications (Wi-Fi / Bluetooth / Ethernet)
- Scheduled charging











#### Silk Series Home Wallbox

Datasheet	Model	AC010K-AU-35	AC012K-HU-35
	Power Supply	Ll+L2+G	
	Rated Voltage	240V AC	
Electrical Specification	Max Current	40A	50A
opeomodion -	Frequency	60Hz	
	Max Power	10kW	12kW
	Wiring Type	NEMA 14-50P	Hardwired
	Charge Connector	SAE 1772 (Type 1)	
	Cable Length	7m (23 feet) / 7.5m (25 feet)	
	Enclosure	PC943	
Basic Attributes	Color	White Front Cover: PANTONE RAL 9003 Back Cover: PANTONE White C Black (PANTONE Black C)	Space Gray Front Cover: PANTONE 10452 C Back Cover: PANTONE Coolgray 9C
	Installation	Wall-mount / Pole-mount (Optional)	
	LED Indicator	Green / Yellow / Red	
Interactive Interface	RFID Reader	Mifare ISO / IEC 14443 A	
	Start Mode	Plug to Charge / RFID Card / App	
	Wi-Fi & Bluetooth & Ethernet	Standard	
Communication	OCPP	OCPP 1.6 Json	
	Leakage Current Protection	CCID 20	
	Enclosure Rating	NEMA 4	
	Impact Protection	IK08	
Safety	Electrical Protection	Over current protection, Residual current protection Surge protection, Over / Under voltage protection, Over temperature protection	
	Certification	UL / FCC / Energy Star	CSA / FCC / Energy Star
	Certification Standard	UL2594 UL2231-1 UL2231-2 FCC Part 15B	
	Warranty	2 Years	
	Operation Temperature	-30°C~+50°C(-22°F-122°F)	
Working Environment	Work Humidity	5%-95%	
	Work Altitude	<2000m	
	Product Dimension	344*192*101mm (H*W*D)	
	Net Weight	6kg	6kg
Package	Gross Weight	8kg	7kg
	External Package	Carton	



## Solvo Series Business Wallbox

Experience the seamless fusion of performance and style with our 80A American Standard EV charger. With a sleek and stylish exterior, it features a SAE 1772 (Type 1) plug and Tesla NACS connector for seamless connectivity via Wi-Fi, Bluetooth, Ethernet, 4G and OCPP 1.6 Json.

#### US Standard



### **Strong Performance**

- SAE 1772 (Type 1) Compliant
- •NEMA 4 dustproof & waterproof design
- •CCID20 leak current protection
- •IK08 impact protection

## **High Compatibility**

- SAE 1772 (Type 1) connector for American market
- •OCPP1.6 Json standard protocol

### **Smart Operation**

- Multi communications (Wi-Fi / Bluetooth / Ethernet / 4G)
- Dynamic load balancing
- •PV compatible
- Scheduled charging

### **Flexible Options**

- App / Plug to Charge / RFID to start
- •Wall-mount / Pole-mount
- •Optional with cable management pedestal

#### Solvo Series Business Wallbox

Datasheet	Model	AC019K-AU-52F1	
Input	Power Supply	L1+L2+GND	
	Rated Voltage	208V / 240V AC	
	Rated Current	A08	
	Adjustable output	10A~80A	
	Frequency	60 HZ	
	Rated Power	19.2KW	
	Power Measurement Accuracy	On-board metering with ±1% accuracy at the nominal input	
Basic Attributes	Charge Connector	SAE 1772 (Type 1)	
	Cable Length	25ft (7.5m)	
	Enclosure	PC	
	Color	Space Gray Front Cover: PANTONE 10452C Back Cover: PANTONE Black C	
	Installation	Wall-mount / Pole-mount (Optional)	
User Interface	LCD Indicator	7" Color Touch Screen	
	LED Indicator	Green / Yellow / Red	
	RFID Reader	Mifare ISO / IEC14443A	
	Start Mode	Plug to Charge / RFID card / App	
Communication	Wi-Fi & Ethernet & Bluetooth& 4G	Standard	
	OCPP	OCPP 1.6 Json	
	Leakage Current Protection	20mA CCID	
Safety	Ingress Protection	NEMA 4	
	Impact Protection	IK10 (w / o Screen)	
	Electrical Protection	Over current protection, Residual current protection, Surge protection, Over / Under voltage protection, Over temperature protection	
	Certification		
	Warranty	·	
Environment	Operation Temperature		
	Work Humidity		
	Work Altitude		
Package	Product Dimension	, ,	
	External Packing	Carton	
Communication  Safety  Environment	RFID Reader Start Mode Wi-Fi & Ethernet & Bluetooth& 4G OCPP Leakage Current Protection Ingress Protection Impact Protection Electrical Protection Certification Warranty Operation Temperature Work Humidity Work Altitude Product Dimension	Mifare ISO / IEC14443A  Plug to Charge / RFID card / App  Standard  OCPP 1.6 Json  20mA CCID  NEMA 4  IK10 (w / o Screen)  Over current protection, Residual current protection, Surge protection, One	









Plug the charging cable into EV.



Scan QR code to start the charging.



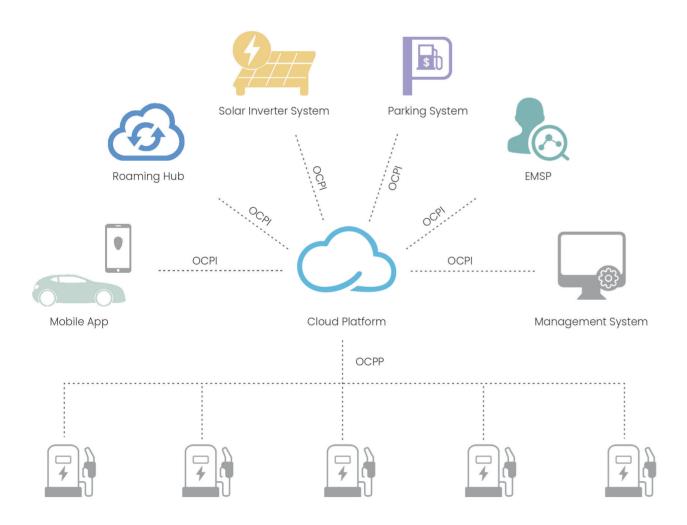
Stop charging in the App and settle payment automatically.



### **Cloud Platform**

Dedicated to enable the future of e-Mobility by providing the most open, secure and robust charging network everywhere, a charging platform based on the cloud server makes it simple and convenient to meet the diverse demands of charger operators, charging users and e-Mobility service providers. We provide everything you need to offer a complete EV charging solution.

- Management System: A central system for charger operators to manage charge points and monitor charging service. Status monitor, charge record, prices management, firmware upgrade, remote diagnose, and load balance are offered in one capable system.
- Mobile App: A charging App for EV drivers who needs charging service. Prices, locations, availability, start/stop charging, and auto billing are available in an easy way.
- Interoperability: Connections with e-Mobility Service Providers who have EV drivers as customers are viable through the open charge point interface protocol (OCPI).



## **Management System**

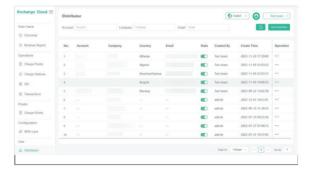


The management system is designed for operators to manage the charge points and the charging service to all users. The future of charging is smart, and our management system is equipped with future-proof features. The system works on the cloud, which enables us to update new features rapidly.



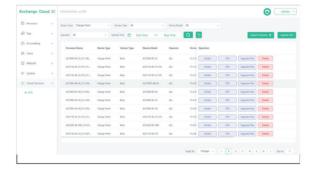
#### Fee Pricing Strategy

- Use third-party payment platforms such as Stripe, PayPal, Nets for fund transactions.
- Set different fee rates for different types of users to meet different needs.



#### Distributor Cloud Platform Management

- Customers can grow their network by developing sub and creating merchant accounts.
- Distributor accounts are emailed to allow access to our platform, with data automatically synchronised with parent accounts.



#### Smart O&M

- Real-time back-end monitoring of site and station data.
- Technical staff can view and analyse logs through the back-end system and resolve equipment issues via remote OTA upgrades.



#### **Operational Data Analysis**

- Customers can examine daily/monthly charge volume and revenue data by time dimension.
- Statistical data analysis at station/site level, with export support for reference purposes.



## **Mobile App**

The charging App connects EV drivers with charging stations, so that they can easily find a charger and enjoy the charging service. It enables users to do location search, charging monitor and payment settlement. All is done in a mobile phone.

#### **PV Green Energy**

0 cost for green mode solar charging Effective mixed mode charge with

both solar and grid energy

#### **Smart Charging**

Wi-Fi | Bluetooth | Plug & Play

#### **Scheduled Charging**

Set periodic scheduled charging



#### Load balancing

Support for adjusting EV charger output

#### **Device Authorisation**

Support for authorising use by friends and family

#### **Charging Data**

Facilitates maintenance and adjustment of the charge station layout.

#### Account Sign up

Easy sign up with a mobile phone number

#### **Location Search**

Quick search for available charging facilities

#### **Charging Operation**

Friendly interface and convenient operation



#### **Real Time Monitor**

Real time presentation of charging consumption

#### **Cashless Payment**

Mobile payment from credit card, like Nets, PayWay Stripe

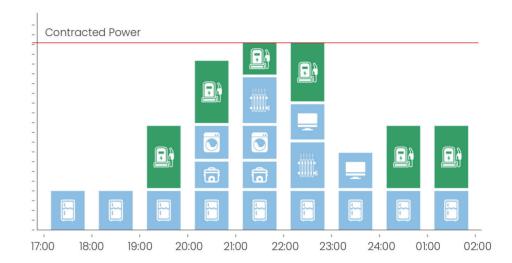
#### **Auto Billing**

Secure billing through registered account

## **Load Balancing Solution**

#### **Single Charger Load Balancing Solution**

When the power consumption exceeds the limit, the charger's current is restricted to protect house load.



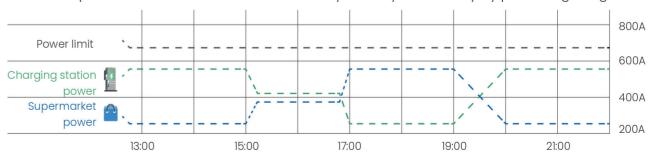
#### **Multi-Charger Load Balancing Solution**

Full-Load Charging Mode: first come first charge, responding to different users' need.
 Balance Charging Mode: evenly distribute power to all chargers, relieving anxieties with



#### **Intersite Load Balancing Solution**

When there are large supermarkets or high power consuming communities around the station, the station dynamically obtains electricity consumption information from the grid and adjusts its maximum power. This solution create an electricity-friendly community by protecting the grid.

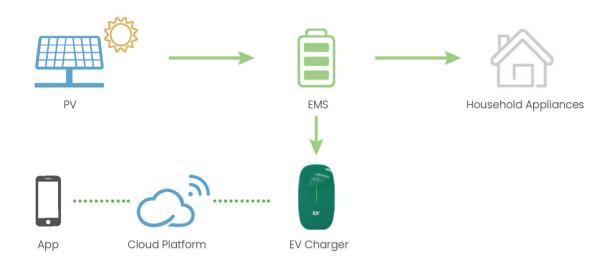




## **Solar Charging Solution**

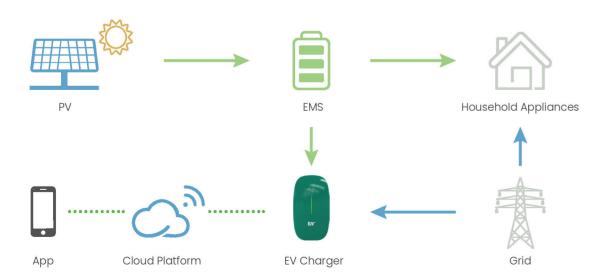
#### **Green Mode**

After PV generated power is supplied to other household appliances, there is still surplus electricity that can start the charge points (>6A).



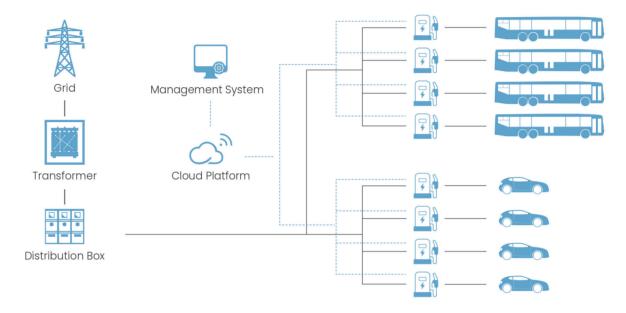
#### Mix Mode

After PV generated power is supplied to other household appliances, the surplus energy is insufficient to start a charge point (0-6A). The charge point charges according to user's settings to use up all the surplus electricity, and the power grid makes up the insufficient electricity.



## **Charging Solution**

We provide everything that's needed to build a charging business, from charging facilities to customer services and smart energy management solutions. You can either manage your own network of charging stations or provide the service for other charger operators. All solutions are whitelabelled and can be customized to meet your customers' needs.



At home, at work, or on the go, we have the electric vehicle charging solution for you. Our solution is suitable for multiple scenarios. We help you to connect with your customers. EN+ offers all you need for running a robust charging business.

Home and Private

**EV Charger Shared** 

Smart Charging Parking Lots



Charging Stations in Shopping Malls and **Tourist Attractions** 



Private Home Garage

**Centralized Charging** 

Stations for Rental

Services



**Battery Swapping** 

Stations for EV





Energy Utilities/Storage Mobile Charging

**Centralized Charging** Stations for Buses

Residential Parking Lot



**Bus Charging Station** 

**OEM Support** for Vehicle Manufacturers

Commercial Parking Lot



Taxi Charging Station

**Centralized Charging** 

Stations for Public

**Charging Stations** at Highway Service Areas



Super charging station

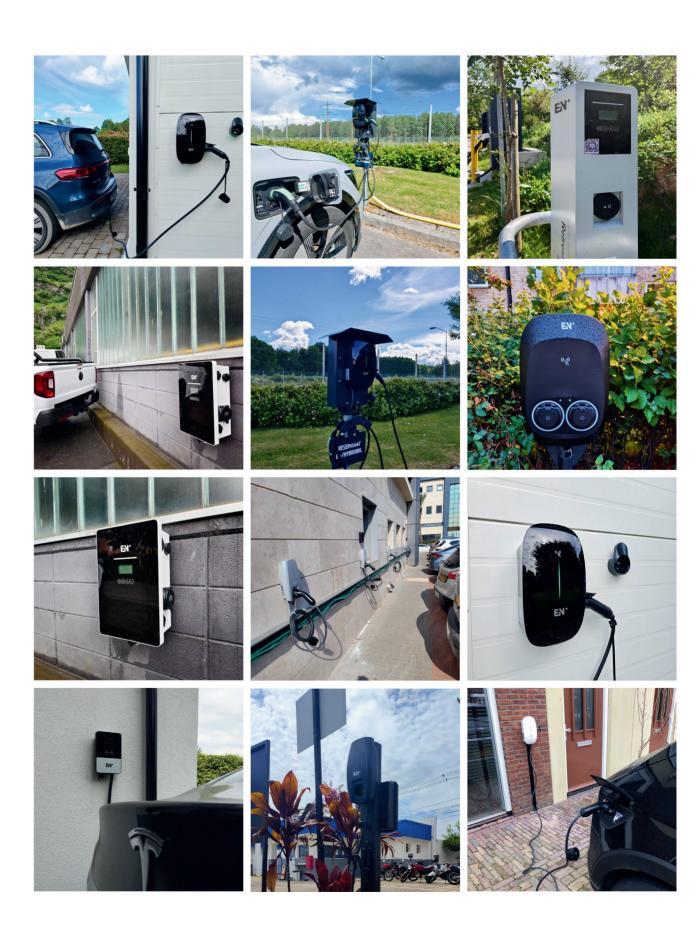
Super charging station

Automobile Service Shop



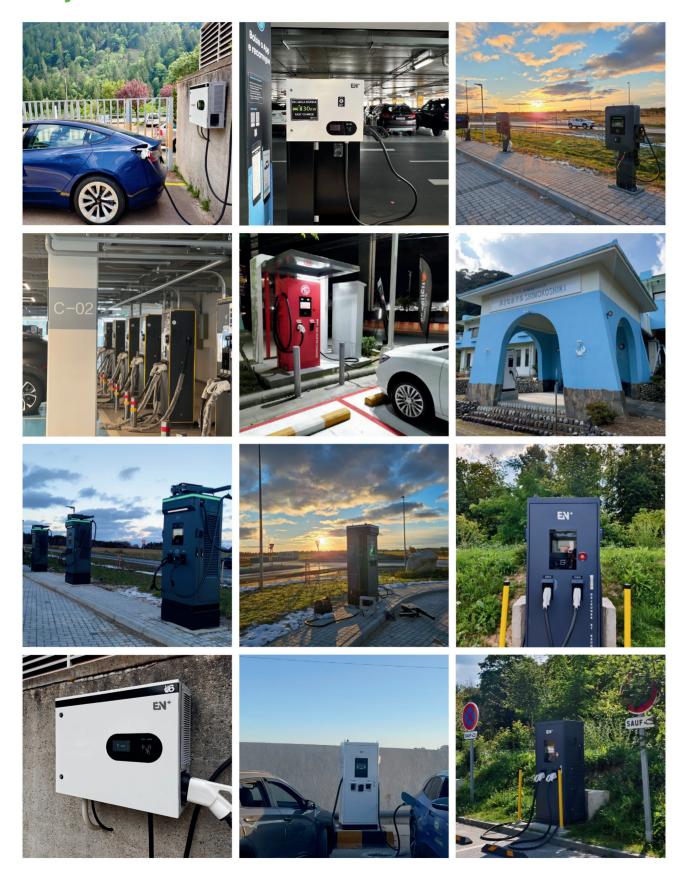
# **Project Cases**

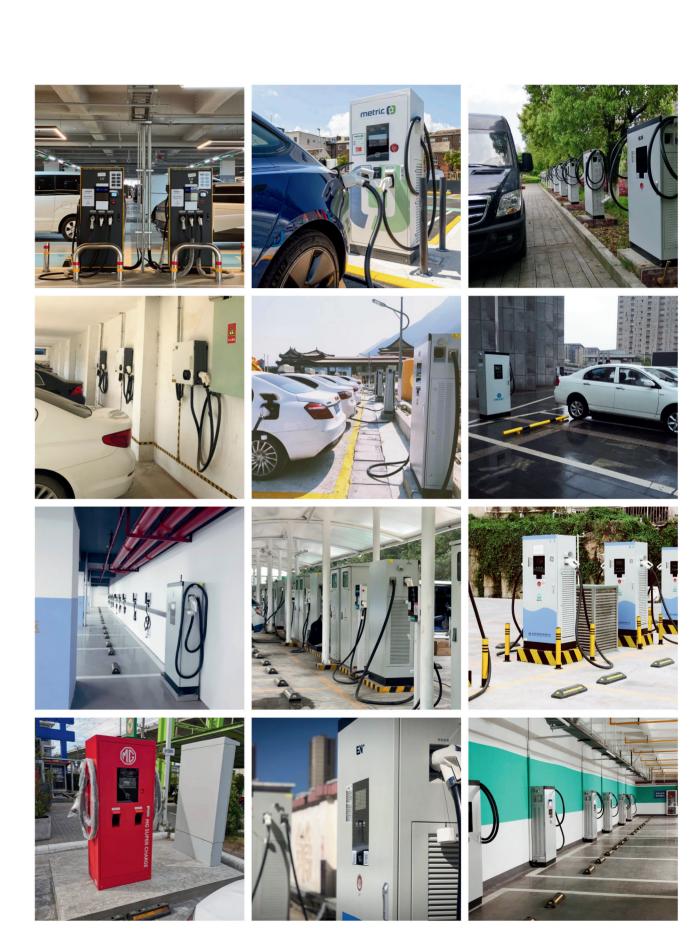




# EN+

# **Project Cases**







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